

August 23, 2024

USDA GEO - Important Update: Temporary Delay in Data Services

Dear Valued Customers,

This notice informs you about a temporary delay in our data services. We understand this is important to your work, and we apologize for any inconvenience it may cause.

The Reason for the Delay:

We're currently modernizing our systems and services to better serve you in the future. This important update requires temporary adjustments that are causing delays.

What We're Doing:

Our team is working diligently to resolve the issue as quickly as possible and restore full data provisioning services. We're committed to minimizing the disruption and getting you back to using our services seamlessly.

How to Stay Informed:

- We'll be posting updates on our website:
<https://www.fpacbc.usda.gov/geo/> Please check back frequently for the latest information.

NAIP 2023 Availability:

Interested in receiving NAIP 2023 as soon as it's available? Please contact our Customer Services Team directly.

We Appreciate Your Patience:

Thank you for your understanding as we work on these improvements. We're committed to providing you with the best possible service.

Need Help?

If you have any questions or need further assistance, please don't hesitate to contact our Customer Services Team:

- CALL: 801-844-2922
- Email: geo.sales@usda.gov

Sincerely,

Geospatial Enterprise Operations
Information Solutions Division
Farm Production and Conservation Business Center
United States Department of Agriculture